

Theft Rescue

In the unfortunate event of your vehicle being stolen or hijacked, Theft Rescue will provide you with:

- Rental car - Use of a rental car for three days, delivered to you with the first tank of petrol on us toll fees included. The vehicle will be delivered to an address of your choice and will include accident, theft and hijack insurance.

- Phone A mobile phone and R300 airtime. We can assist you with RICA requirements.
- Cash R3 000 in cash.
- Trauma Counselling You're entitled to four trauma counselling sessions of one hour each
- Theft Rescue Emergency Pack provides you with contact numbers to assist you in blocking your stolen bank cards and blacklisting your stolen cell phone. It also provides you with application forms to apply for your identity book, passport and driver's licence.

No excess is payable

Back-On-Track

With Back-On-Track, we take the stress out of worrying about excess payments and replacing your valuable goods. Back-On-Track gives you R10 000 that could be used towards your insurance excess and replacing handbags, cell phones, laptops, baby car seats and more. All you have to do to claim is contact Tracker at 0860 60 50 40 with your Police Case Number and Circulation Number.

Device Protection

Should your Tracker Device be lost or damaged, we'll ensure that it is replaced. If the vehicle is a write-off and there is no replacement vehicle we will pay the full settlement to cancel your Tracker contract or pay the reinstallation fee for your Tracker device should you continue with your Tracker subscription contract. No excess or call-out fee payable.

Track and Tow

Once your stolen vehicle is recovered, Track and Tow will ensure that your vehicle is safely towed from the police pound and taken to a specified address of your choice, provided it is within the territorial limits of South Africa. No excess or call-out fee is payable.

Subscription Waiver

Keeping you and your loved ones safe should not be affected by factors outside of your control. With Tracker's Subscription Waiver, we'll pay your subscription fees for up to 12 months in the unfortunate event of your death or retrenchment. If you change your vehicle while you are still under active subscription with Tracker, we will pay for the installation of a new Tracker device into your new vehicle. No excess or call-out fee is payable. 3 Month waiting period.