

**WE  
GOT  
YOU**



AT HOME. ON ROADS. IN LIFE.



**Tracker takes  
care of you and  
your loved ones  
at home, on roads  
and in life.**





## **WE GOT YOU.**

**We design our innovative products and smart services with one goal in mind; to safeguard and support you at home, on roads and in life.**

**From protecting your loved ones, running your business smoothly, tracking and taking care of your car and even saving on your electricity bill, you can always trust Tracker to make your life a little easier and a lot more stress-free.**



Location-Based  
Tracking



Trip Logbook



App and Web Access



Licence Reminders



Log Vehicle  
Expenses



Theft Retrieval



In-App Car Guard



Standard Risk  
Notifications



Key Tag



Reports



Service  
Reminders



Zones Management



Roadside and  
Medical Assistance



Accident  
Assistance



Share My Journey



Impact  
Detection



Lifetime  
Warranty



# Tracker Care



## **TRACKER CARE - Always by your side**

Tracker Care is so personalised, it's inspired by the care you take in looking after yourself and your loved ones.

You will have a convenient assist button that can be activated in a roadside or medical emergency. You can easily share your journey with family and friends.

Tracker Care's benefits include an In-App Car Guard, Zones Management and movement notifications. There's even a smart Key Tag that notifies us of any unauthorised movement of your vehicle. You will always know that your vehicle and the people in it are safe and sound. In addition, impact detection technology alerts us of any accident. Even if you are unable to respond to us yourself, help will be sent to you and your loved ones.

Tracker Care is suitable for all vehicles and is recognised by motor manufacturers and major insurers.

### **FEATURES AND BENEFITS**

#### **Location-Based Tracking**

**Trip Logbook**

**App and Web Access**

**Licence Reminders**

**Log Vehicle Expenses**

**Theft Retrieval**

**In-App Car Guard**

**Standard Risk Notifications**

**Key Tag**

#### **Reports**

**Service Reminders**

**Zones Management**

**Roadside and Medical Assistance**

**Accident Assistance**

**Share My Journey**

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**Lifetime Warranty**



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# Tracker Protect

## **TRACKER PROTECT - Always in control**

Looking for a little more peace of mind on the road?

Tracker Protect allows you to track and monitor your vehicle anywhere within South Africa's borders. You are also able to set up notifications like In-App Car Guard and Standard Risk Notifications like main battery disconnect, border proximity and high-risk areas.

You have the added advantage of a Key Tag that allows Tracker's Monitoring Control Centre to proactively engage with you should your Tracker device register unauthorised movement of your vehicle without your Key Tag being detected, saving valuable time in the event of an emergency with this early notification system.

In addition, Tracker Protect gives you convenient Licence Reminders and even a Trip Logbook for tax purposes. Tracker Protect is suitable for all vehicles and is recognised by motor manufacturers and major insurers.

### **FEATURES AND BENEFITS**

**Location-Based Tracking**

**Trip Logbook**

**App and Web Access**

**Licence Reminders**

**Log Vehicle Expenses**

**Theft Retrieval**

**In-App Car Guard**

**Key Tag**

**Standard Risk Notifications**

**Lifetime Warranty**





Location-Based  
Tracking



Trip Logbook



App and Web  
Access



Licence Reminders



Log Vehicle  
Expenses



Theft Retrieval



Optional  
Key Tag



Lifetime  
Warranty



# Tracker Recover



## **TRACKER RECOVER - Always in the know**

Tracker Recover allows you to monitor your vehicle's location via the Tracker Connect Mobile App. It includes rapid response Theft Retrieval.

In case of theft, one call to our National Emergency Control Centre will allow us to track and recover your vehicle anywhere within South Africa's borders. Alternatively, you can report your stolen vehicle swiftly via a slider on your smartphone application.

Additional features like a Trip Logbook, Licence Reminders and more help keep you on the road.

Tracker Recover is suitable for all vehicles and is recognised by motor manufacturers and major insurers.

### **FEATURES AND BENEFITS**

**Location-Based Tracking**

**Trip Logbook**

**App and Web Access**

**Licence Reminders**

**Log Vehicle Expenses**

**Theft Retrieval**

**Optional Key Tag**

**Lifetime Warranty**



Location-Based  
Tracking



Trip Logbook



App and Web  
Access



Licence Reminders



Log Vehicle  
Expenses



Accident  
Assistance



Impact  
Detection



Lifetime  
Warranty



# Tracker Response

## **TRACKER RESPONSE - Always there for you**

Tracker Response is your first responder in the event of an accident. You'll have peace of mind, knowing that you and your family are cared for and protected.

A built-in notification system is activated in the event of an impact involving your vehicle. Upon receiving the impact notification, we will make immediate contact to establish your required emergency assistance.

Should you be unable to respond, medical and towing assistance will be automatically dispatched to your location.

Tracker Response is suitable for all vehicles and is recognised by motor manufacturers and major insurers.

## **FEATURES AND BENEFITS**

**Location-Based Tracking**

**Trip Logbook**

**App and Web Access**

**Licence Reminders**

**Log Vehicle Expenses**

**Accident Assistance**

**Impact Detection**

**Lifetime Warranty**

# Tracker Motorcycle Protect



Location-Based  
Tracking



Trip Logbook



App and Web Access



Licence Reminders



Log Vehicle  
Expenses



Theft Retrieval



In-App Bike Guard



Standard Risk  
Notifications



Key Tag



Service  
Reminders



Accident  
Assistance



Share My Journey



Impact  
Detection



Lifetime  
Warranty





# Tracker Motorcycle Protect

## **TRACKER MOTORCYCLE PROTECT - On the road with you**

Tracker Motorcycle Protect provides peace of mind when you are on the road.

This service offers Theft Retrieval and a smart Key Tag that notifies us of any unauthorised movement, to help safeguard your motorbike. You can also use the handy mobile app for easy motorcycle tracking and to share your journey with loved ones.

In addition, impact detection technology alerts us to an impact. You will also have access to our 24/7 Accident Assistance in the unfortunate event of an accident.

### **FEATURES AND BENEFITS**

**Location-Based Tracking**

**Trip Logbook**

**App and Web Access**

**Licence Reminders**

**Log Vehicle Expenses**

**Theft Retrieval**

**In-App Bike Guard**

**Standard Risk Notifications**

**Key Tag**

**Service Reminders**

**Accident Assistance**

**Share My Journey**

**Impact Detection**

**Lifetime Warranty**

A vertical traffic light on a pole against a clear blue sky. The bottom green light is illuminated and has a heart shape cut out of it. To the right of the traffic light is a yellow circle containing text.

**Find the  
Tracker  
that works  
for you.**

	Care	Protect	Recover	Response	Motorcycle Protect
	Tracker Care is always by your side, protecting you, your car and your loved ones in roadside and medical emergencies at the push of a button.	Tracker Protect is always in control, giving you the ability to track and monitor your vehicle, supported by our rapid-response recovery and retrieval solutions.	Tracker Recover is always in the know, providing an easy-to-use and cost-effective vehicle tracking and recovery solution.	Tracker Response is always there for you. We'll be the first responder and provide you with peace of mind knowing that should you be in an accident, help is on its way.	Tracker Motorcycle Protect provides peace of mind when you are on the road, ensuring that even those on 2 wheels are cared for and protected.
Location-Based Tracking	✓	✓	✓	✓	✓
Trip Logbook	✓	✓	✓	✓	✓
Licence Reminders	✓	✓	✓	✓	✓
Log Vehicle Expenses	✓	✓	✓	✓	✓
App and Web Access	✓	✓	✓	✓	✓
Lifetime Warranty	✓	✓	✓	✓	✓
Theft Retrieval	✓	✓	✓	✗	✓
Key Tag	✓	✓	✗	✗	✓
Optional Key Tag	✗	✗	✓	✗	✗
In-App Bike Guard	✗	✗	✗	✗	✓
In-App Car Guard	✓	✓	✗	✗	✗
Standard Risk Notifications	✓	✓	✗	✗	✓
Reports	✓	✗	✗	✗	✗
Zones Management	✓	✗	✗	✗	✗
Share My Journey	✓	✗	✗	✗	✓
Service Reminders	✓	✗	✗	✗	✓
Roadside and Medical Assistance	✓	✗	✗	✗	✗
Impact Detection	✓	✗	✗	✓	✓
Accident Assistance	✓	✗	✗	✓	✓

# Tracker Connect Mobile App



Download the  
Tracker Connect  
Mobile App





# Tracker Connect Mobile App

## **TRACKER CONNECT MOBILE APP** **- Staying connected means staying safe**

Our Tracker Connect Mobile App takes the protection we provide to its full potential.

All our services are linked to the app, so downloading it helps you take an active role in your care and protection at home, on roads and in life.

- Get instant access to a Trip Logbook.
- Report a stolen vehicle at the swipe of a finger.
- Monitor the safety of your vehicle from anywhere.
- Instant access for Care customers to roadside and medical emergency response.

Download the Tracker Connect Mobile App today:



## HOW DOES TRACKER CAREGUARD WORK?

- Sign up to become a Tracker CareGuard subscriber by calling **011 594 4002**
- Should you need emergency assistance, simply push the panic button on the app or dial **0860 444 244**
- The closest responder to your location will be activated and accept your emergency request.
- The responder is then navigated directly to your location.
- The responder will also receive an instant profile of you with your identity and other relevant information, ensuring that they are able to identify you immediately.
- You will receive information, so that you can track and identify the responder via the app.
- We also provide control room backup that oversees all activations and can dispatch additional resources if required, such as SAPS or EMS.

### TRACKER CAREGUARD

PANIC/ALERT



Rapid armed or  
medical response  
to your location

**24/7**  
**WE  
GOT  
YOU**

**Tracker CareGuard**

## TRACKER CAREGUARD

**Rapid mobile emergency and medical response at the push of a button through our Tracker CareGuard App**

Whether you're walking, waiting, jogging, driving, shopping or cycling, or simply relaxing at home, Tracker CareGuard provides rapid emergency response at the push of a button. When minutes count, help is at hand, with 1500 armed responders and medical personnel posted around the country.

**Tracker CareGuard offers the following packages to meet your specific needs:**

- Tracker CareGuard for Me
- Tracker CareGuard Family (for up to 5 Members)

**Download the Tracker CareGuard Mobile App today:**



# Tracker CareGuard

# Tracker Rescue



This product is brought to you by Tracker Financial Services (Pty) Ltd., an Authorised Financial Services Provider, FSP license number 42862 and underwritten by Guardrisk Insurance Company Ltd., an Authorised Financial Services Provider, FSP license number 75. Tracker Connect (Pty) Ltd. is a Juristic Representative of Tracker Financial Services (Pty) Ltd.



## **Lean on us with TRACKER RESCUE**

Losing important personal belongings in a car theft, hijacking or accident can be stressful and inconvenient. Tracker Rescue helps make life easier during the unfortunate event of vehicle theft in these vulnerable times.

### **Tracker Rescue will provide you with:**

- R3 000 in cash.
- A mobile phone and R300 airtime or R1 000 - the choice is yours.
- Trauma counselling for nominated occupants of the vehicle.
- A rental car for three days, delivered to you with the first tank of petrol on us and toll fees included. The vehicle will be delivered to an address of your choice and will include comprehensive insurance.

### **A Tracker Rescue emergency pack which includes:**

- Contact numbers to assist you in blocking your stolen bank cards and blacklisting your stolen cell phone.
- Application forms to apply for your identity card, passport and driver's licence.
- The emergency pack will be delivered electronically where appropriate.
- No excess is payable.



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## **WARRANTY - Care for your Tracker**

All Tracker units are recognised by major insurers and motor manufacturers. Well-trained Tracker-authorised technicians install the small tracking device in your vehicle.

Our class-leading technology has been tested worldwide for Electromagnetic Compatibility (EMC) to ensure that our units will not interfere with a vehicle's management system and on-board computer.

The Tracker system is designed to require minimal maintenance. At the time of installation, the Tracker system is carefully tested to ensure that it is working properly. Even though you can see your unit is working, we continue to perform regular checks on the health of your Tracker unit.

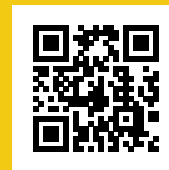
Tracker takes care to the next level by proudly offering a warranty on all Response, Recover, Protect and Care devices for the full duration of your subscription with Tracker.



**Service Centre (sales and general enquiries)**  
**0860 60 50 40**

**National Emergency Control Centre**  
**0800 13 23 23**

**Visit [tracker.co.za](https://www.tracker.co.za)**



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